

Shintoukai Travel Website Terms of Use

Chapter 1 General Terms and Conditions

Article 1 (General Provisions)

These terms and conditions set forth the matters that users shall observe when using the Japanese language version of the travel and study abroad agency reservation and information website (hereinafter referred to as the "Shintoukai Travel Website") operated by Shintoukai Travel Co.Ltd

In addition to these Terms and Conditions, users shall abide by these Terms and Conditions, affiliated terms and conditions, rules and guidelines, etc., when using the Shintoukai Travel Website, and if they are a member of Shintoukai Travel (hereinafter referred to as "Member"), they shall abide by the Terms of Use for Members (hereinafter collectively referred to as "these Terms and Conditions, etc.").

When using the "Shintoukai Travel Website", the Company shall consider that the user has agreed to the Terms of Use.

Article 2 (Shintoukai Travel Website)

The "Shintoukai Travel Website" is a comprehensive Internet travel website that provides domestic accommodation reservation services as defined in Article 9, domestic travel as defined in Article 10, domestic travel reservation services as defined in Article 11, car rental reservation services as defined in Article 12, domestic hotel reservation services as defined in Article 13, and study abroad agency services as defined in Article 14.

Chapter 2 Use of the "Shintoukai Travel Website"

Article 3 (How to use)

Before using the reservation services or travel information services on the "Shintoukai Travel Website", users shall fully confirm the contents of these Terms of Use.

When using the services provided by accommodation facilities, transportation agencies, car rental agencies, travel facilities, catering facilities, etc. (collectively referred to as "service providers") contracted with the Company, users shall fully confirm the terms, conditions, guidelines, rules, etc. stipulated by the relevant service providers in advance.

Chapter 3 Precautions for Using the Services

Article 4 (Contact with users)

The Company and the service provider may use the e-mail address, address, telephone number, etc.

obtained at the time of reservation or membership registration to contact the user when necessary. The decision on which method to use is made by the Company or the service provider.

Article 5 (Personal Information)

The Company shall handle the personal information of users in accordance with the "Personal Information Protection Act", the Company's "Basic Personal Information Protection Policy", and the "Handling of Personal Information of Customers", and the user shall be deemed to have agreed to these provisions.

Article 6 (Use of cookies)

The Company's website uses cookies for better use by customers. By using the Company's website, you are deemed to agree to the content of "Regarding cookies" at the bottom of this page.

Article 7 (Prohibited Items, etc.)

When using the Shintoukai Travel website, users are prohibited from the following actions.

- *Acts that violate these Terms of Use, etc.
- *Actions that violate the rights of the service provider, other users, or other third parties, or that cause disadvantage or discomfort to them.
- *Use of the Shintoukai Travel website in a manner other than that approved by the Company.
- *The act of transmitting or writing harmful computer programs, etc.
- *Acts of sending spam, chain letters, junk mail, etc.
- *Acts that violate laws and regulations or public order and morals.
- *Other acts that are prohibited by the Company.

If the Company determines that the user has conducted one of the acts listed in the preceding paragraph, or if the user is found to be a criminal gang, gang member, gang-related person or other anti-social forces, the Company may, without prior notice, suspend the user's use of the Shintoukai Travel Website or, in the case of a member, cancel his/her membership. The Company shall not be responsible for any damage caused to the user concerned as a result.

The Shintoukai Travel website is a search and reservation website for the public. The use of this website for commercial purposes to arrange accommodations for other customers is prohibited. If the Company discovers that a reservation, etc. has been made as a result of such actions, the Company may immediately cancel such reservation, etc. regardless of whether or not a contract has been concluded, and the Company shall not be liable for any damages caused to the user concerned as a result of such actions.

Article 8 (Changes to these terms and conditions, etc.)

The Company may amend the Terms of Use, etc. without prior notice to the user, and the Terms of Use shall apply after the amendment. By using the "Shintoukai Travel Website", the user shall be deemed to have agreed to the revised terms and conditions.

The Company may change or discontinue all or part of the services of the Shintoukai Travel website at its sole discretion without prior notice to the user.

Article 9 (Governing Law, Agreed Jurisdiction)

These Terms of Use shall be interpreted in accordance with the laws of Japan, and in the event that litigation regarding these Terms of Use is necessary, the Tokyo District Court shall be the court of first instance with exclusive jurisdiction.

Chapter 4 Use of each service

Article 10 (Domestic Accommodation Reservation Service)

Accommodation reservation service is a service planned and performed by the Company to arrange accommodation facilities in collaboration with the Company through intermediaries (arranged travel contract part) or for users to receive travel services from accommodation facilities belonging to the Company in accordance with the General Conditions of Travel Business (arranged travel contract part).

The contents and conditions of the domestic accommodation reservation service shall be subject to the provisions of the General Conditions of Travel Business (arranged travel contract section and solicitation-type planning travel contract section) and travel conditions delivered or presented by the Company to the user in addition to these Terms and Conditions, etc.

Article 11 (Domestic Travel Reservation Service)

Domestic travel reservation service is a service planned and performed by the Company to arrange accommodation facilities in cooperation with the Company through intermediaries (arranged travel contract section) or for users to receive travel services from accommodation facilities and transportation agencies, etc. belonging to the Company in accordance with the General Conditions of Travel Business (arranged travel contract section).

The contents and conditions of the domestic travel reservation service shall be subject to the provisions of the General Conditions of Travel Business (the part of the collection-type planning travel contract) and the travel conditions delivered or presented by the Company to the user, in addition to these Terms of Use, etc.

Article 12 (Car Rental Reservation Service)

The car rental reservation service is a service whereby the user makes a reservation for car rental and other optional services (hereinafter referred to as "car rental service") provided by a car rental company with which the Company collaborates, using the Company's reservation system.

The contract for the car rental service is concluded directly between the user and the car rental company, and the contents and conditions of the car rental service are determined individually by each car rental company. The Company does not assume any responsibility for the car rental service.

The contents and conditions of the car rental reservation service shall be in accordance with these terms and conditions and any other terms and conditions separately issued or introduced by the Company to the user.

Article 13 (Domestic Hotel Reservation Service)

The domestic hotel reservation service is a service where the User makes reservations using the Company's reservation system through the domestic hotel reservation service provided by the Company.

The contract for the domestic hotel reservation service is concluded between the user and the domestic hotel, and the contents and conditions are subject to the regulations of each hotel. Our company shall not be responsible for the domestic hotel reservation service.

Article 14 (Study Abroad Agency Service)

The Study Abroad Agency Service is a service that enables the user to enroll in language schools and universities through the agency process of language schools and universities with which the Company cooperates.

Information about study abroad agencies is based on information provided by information service providers (language schools, universities, etc.) that cooperate with our company. We are not responsible for the information posted by study abroad agencies.

The use of the products (admission) of the service provider (language school, university, etc.) of the study abroad agency by the user is done directly between the user and the service provider (language school, university, etc.), and in case of problems with the language school or university, they will be solved directly between the user and the service provider.